

City of Cathedral City Enterprise System Catalog

Information Technology Department Updated 06/2016



Enterprise System Catalog

VENDOR	PRODUCT	SYSTEM PURPOSE	Categories, Layers, Modules	CUSTODIAN	COLLECTED	FREQUENCY UPDATED
Accela	GoRequest	Customer Information System (CIS)	Request Management			
		Code Enforcement	Knowledge Base / FAQ	All City Hall Departments	Daily	Daily
			EMail Subscriptions	, ,	. ,	,
			Mobile			
Accela	GoEnforce	Code Enforcement	Case Management, Graffitti	Code Enforcement, Public Works	Daily	Daily
Accela	Permits Plus	Building Permits	Permitting	Community Development	Daily	Daily
		Address Management	Inspections			
Esri	ArcGIS	Geographic Information Systems (GIS)	Parcel Information		As needed	As needed
			Assets	All City Hall Departments	As needed	As needed
			GIS data updates/collection in the field		As needed	As needed
Granicus	Granicus	City meeting management	Webcasting	Information Technology	As Needed	As Needed
			Agenda Management	City Clerk	As needed	As needed
			Votecast	City Clerk	As needed	As needed
Harris Computer Corporation	Cayenta	Financial System	General Ledger, Budget, Accounts Payable, Purchasing, Project Accounting, Report Writing	Finance Department	Daily	Daily
Laserfiche	Laserfiche	Document Management	Document Repository	City Clerk, Finance	Daily	Daily
			Audit Trail	City Clerk	Daily	Daily
Microsoft	Exchange	Email System	Enterprise Electronic Mail	Information Technology	Daily	Daily
Neogov	Applicant Tracking	Online Applicant System	Applicant Tracking	Human Resources	Daily	Daily
Vison Internet	Vision CMS	City website	Content management for web posting/calendars/documents Web applications	Information Technology	As Needed	As Needed

